



REGULATORY/ MEDICAL HEALTH SERVICES

EMERGENCY MEDICAL SERVICES

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DATE: FEBRUARY 26, 2020

TO: BASE HOSPITAL COORDINATORS
ERC MEDICAL DIRECTORS
ERC MANAGERS
FIRE EMS COORDINATORS/MANAGERS
FIRE CHIEFS
AMBULANCE PROVIDERS
IFT-ALS NURSE COORDINATORS
HOSPITAL EMERGENCY MANAGERS

FROM: TAMMI McCONNELL, MSN, RN, PHN
ORANGE COUNTY EMS DIRECTOR

SUBJECT: HEALTH CARE AGENCY – AGENCY OPERATIONS CENTER LOW
LEVEL ACTIVATION

Today the County of Orange proclaimed a local health emergency. The Health Officer of the County has declared there is an ongoing risk and likelihood of COVID-19 positive patients being identified in Orange County.

Based on the potential risk, the Orange County EMS Agency has activated the Health Care Agency (HCA) - Agency Operations Center (AOC) at the lowest level activation. The AOC hours of operation will be from 8:30 a.m. to 5:00 p.m Monday through Friday. This level of activation is initiated to support public health and medical system participants and will coordinate system needs according to local policies and procedures.