

QRTips

February 2018

MediCal Informing Materials

The following Informing Materials have been updated to include changes from DHCS as part of the Final Rule and must be replaced as soon as possible. The older versions must be discarded immediately and start using the updated ones.

All staff must review and learn the changes of these updated forms before posting these in the waiting areas or/and adding them to the intake packet.

1. Grievance and Appeal Poster (legal size) 10/2017 – translated in all threshold languages
2. Grievance and Appeal Form 10/2017 – translated in all threshold languages
3. Mental Health Plan Intake/Advisement Checklist 10/2017 – translated in all threshold languages

The Informing Materials, including these updated forms can be found at the following links:

Medi-Cal Provider Information http://www.ochealthinfo.com/bhs/about/medi_cal

AQIS CYBH Support website: <http://ochealthinfo.com/bhs/about/cys/support>

The Grievance and Appeal Brochure is no longer required as part of our Informing Materials and it is no longer posted in our website.