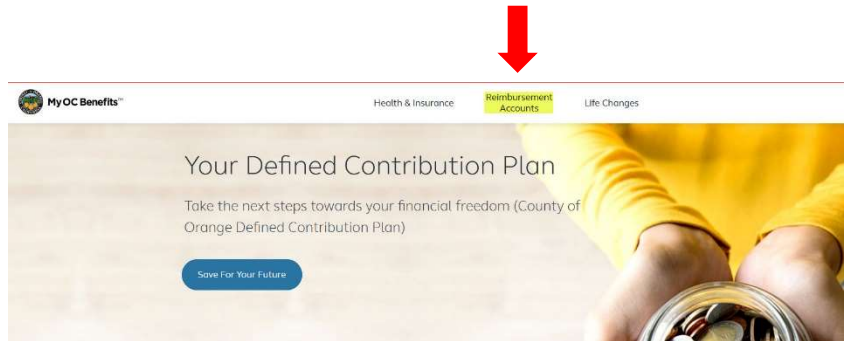


How to report a lost or stolen HCRA debit card

1. Sign in to **My OC Benefits™** at **mybenefits.ocgov.com** or from the County's Intranet, IntraOC AND Select "Reimbursement Accounts" at the top of the screen



2. In the Reimbursement Accounts Overview, click "manage your accounts."

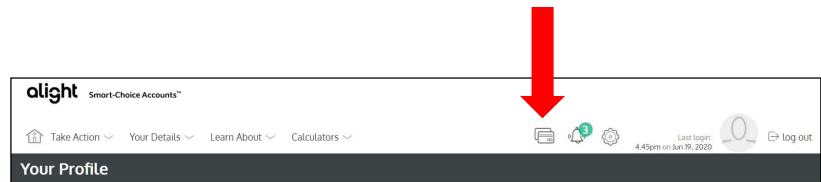
Reimbursement Accounts Overview

A screenshot of the "Reimbursement Accounts Overview" page. It features a table with three rows of account information. At the bottom left of the table area, there is a link that says "You can manage your accounts." with a red arrow pointing to it.

| Optional Benefit Plan (OBP) HCRA | |
|--------------------------------------|----------|
| 2020 Available Balance | \$0.00 |
| Health Care Reimbursement Account | |
| 2020 Available Balance | \$385.38 |
| Dependent Care Reimbursement Account | |
| 2020 Available Balance | \$847.23 |

[You can manage your accounts.](#)

3. On your account portal, select the credit card icon.



4. Report your card lost or stolen and request a new one.

