



REGULATORY/ MEDICAL HEALTH SERVICES
EMERGENCY MEDICAL SERVICES

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DATE: April 16, 2020

TO: EMS DISTRIBUTION

FROM: TAMMI McCONNELL, MSN, RN, PHN
ORANGE COUNTY EMS DIRECTOR

SUBJECT: HEALTH CARE AGENCY – AGENCY OPERATIONS CENTER
MODERATE LEVEL (II) ACTIVATION

The Health Care Agency (HCA) Agency Operations Center (AOC) has decreased activation to Moderate Level (II). New AOC hours of operation will be from 9:00 a.m. to 4:00 p.m Monday through Friday. This level of activation is established to support support public health and medical system participants and will coordinate system needs according to local policies and procedures.

Inquiries, Questions, Resource Requests:

Public questions / inquiries should be referred to: Public Health Referral Line 800-564-8448

Media inquiries should be forwarded to jgood@ochca.com or Media Line 714-834-2178

All Hospitals and Health Care Providers are encouraged to access the HCA – Agency Operations at: http://www.healthdisasteroc.org/ems/health_emergency_management/hca_agency_operations_center

Note: *If your primary business interest does NOT require a medical certification or license you are NOT a healthcare provider

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