



PRESS RELEASE



TREASURER-TAX COLLECTOR

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“Stay at Home and Pay Online” as the OC Treasurer Is Not Accepting In-Person Property Tax Payments Through March 31

Payment Deadline Has Not Been Extended Past April 10

SANTA ANA – OC Treasurer Shari Freidenrich is asking taxpayers to “Stay at Home and Pay Online” by paying by eCheck (bank account) online at no cost as the County has closed the County Service Center to the public until April 1. This closure was done as a precautionary measure to help slow the spread of COVID-19. Since the OC Treasurer does not have the authority to extend the payment deadline, the OC Treasurer offers many other no cost payment options that can be used to still make timely payment by April 10. Payments not received by the deadline will incur a 10 percent penalty plus a \$23 fee, unless postmarked on April 10 by the U.S. Post Office.

Taxpayers, who normally pay in person need to use alternate payment options available 24/7, including paying via online, IVR, the onsite payment dropbox on Ross Street or mail. The easiest option and one used by hundreds of thousands of taxpayers is the eCheck payment method, which uses your bank account on our website. The site is secure once you are on the third party payment page. Taxpayers can go to our website at ocgov.com/octaxbill and after inputting their parcel number or address, they will select the APN # to pay, then click on the option to “Pay Online Now” and lastly select the specific payment type to be redirected to the third party secure payment site.

“Using our fast, easy and secure 24/7 online payment option allows you to pay your taxes without ever leaving your home,” OC Treasurer Freidenrich said. “You will receive same day credit and a receipt that can be emailed, printed or made into a picture. As long as you pay online by midnight on April 10, you will avoid any penalties for late payment.”

A new Payment location is the easily accessible Treasurer’s Property Tax Depository (Payment Box) located on the east side of the County Administration South Building at 601 N. Ross Street with street parking right in front of it where you can deposit your envelope with your check, cashier’s check or money order and remittance stub (or add APN # on the check).

In addition, we highly encourage taxpayers to sign up to receive property tax information, including payment reminders, by text or email at ocgov.com/octaxreminder. We will also use this method to communicate any extension of the County Service Center closure or other property tax information.

Finally, a taxpayer can also use another online payment site such as a bank site, and list the payee as the “County of Orange” and include the APN number, exactly as shown on the secured property tax bill, as the account number.

During this situation, consider if you have a family member or a senior friend who also needs to pay their property taxes. You can easily check to see if their property taxes are paid by going online and inputting their address or by scanning the QR code below and inputting their parcel number or address. Then consider helping them “Stay at Home and Pay Online” by letting them know about the online eCheck no cost payment option.



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